



**Elvana Hammoud** | DTE Energy

**Session: Future of Energy**

**Bio:** Elvana has been with DTE Energy for the past 24 years. Her work has focused on leading large-scale initiatives, encompassing cross-functional and cross-organizational projects, aimed at transforming DTE Energy into a first quartile company among its peers for customer experience and cost and quality. She has held various roles in different business organizations at the company including managing major enterprise projects, customer experience design and improvement, field and office operations, auditing, and defects identification and reduction.

Since the Covid-19 pandemic started, Elvana has been serving on the Incident Command Response team to help ensure the safety and well-being of DTE customers and employees while reliably delivering energy. In addition, Elvana provides strategic support to the Corporate DEI team at DTE Energy.

Elvana is currently pursuing an executive PhD in Industrial Engineering at Wayne State University (WSU) in Detroit, MI; her dissertation topic is focused on incentive alignment between utilities and their customers in managing indirect Greenhouse Gas Emissions. She has an MBA in International business with a focus on marketing from WSU and a Bachelor of Business Administration with a focus on marketing from the University of Michigan.

Personal hobbies and interests include spending time with family and friends, movies, and reading. Additionally, Elvana enjoys translating various types of documents and books between English and Arabic.